



3.2.8 Protection of confidence

Confidence in the protection of information is one of the **basic requirements of assistive relationships**. It is constitutionally protected (as the “right to informational self-determination”).

Since 2018: application of the **European General Data Protection Regulation** (GDPR)

Specific **national provisions apply to child and youth services:**

Collection (Article 62 Social Code Book 8)

- only **required** data
- only from the **data subject**
- **without the data subject's consent** only in **exceptional cases as listed** exhaustively (Article 62 [3] Book 8)

Transmission (Articles 64, 65 Social Code Book 8)

- where required in order **to perform task** and where transmission does not jeopardise the outcome of support
- **information provided in confidence is afforded special protection:** only with consent or special authorisation under Article 65 (2) Book 8